## Build Trust and Rapport:

Improving the Health of Black Men



## No Disclosures

## Learning Objectives

- Recognize the contributing factors to the lower life expectancy of Black men
- Describe the role of the clinically practicing PA in addressing the health of their Black male patients
- Apply strategies for effective engagement and rapport building with Black male patients





Images source: Envato Elements

### More likely to....

- Follow up
- Take their medications
- Agree to recommended labs/test
- Follow preventative health advice



Image source: Envato elements

# 3.500

of PAs are Black

### The secret ingredients...

- Rapport
- Trust



### Definitions

- <u>Rapport</u>- a relationship characterized by agreement, mutual understanding, or empathy that makes communication possible or easy
- <u>Trust</u>- assured reliance on the character, ability, strength, or truth of someone or something







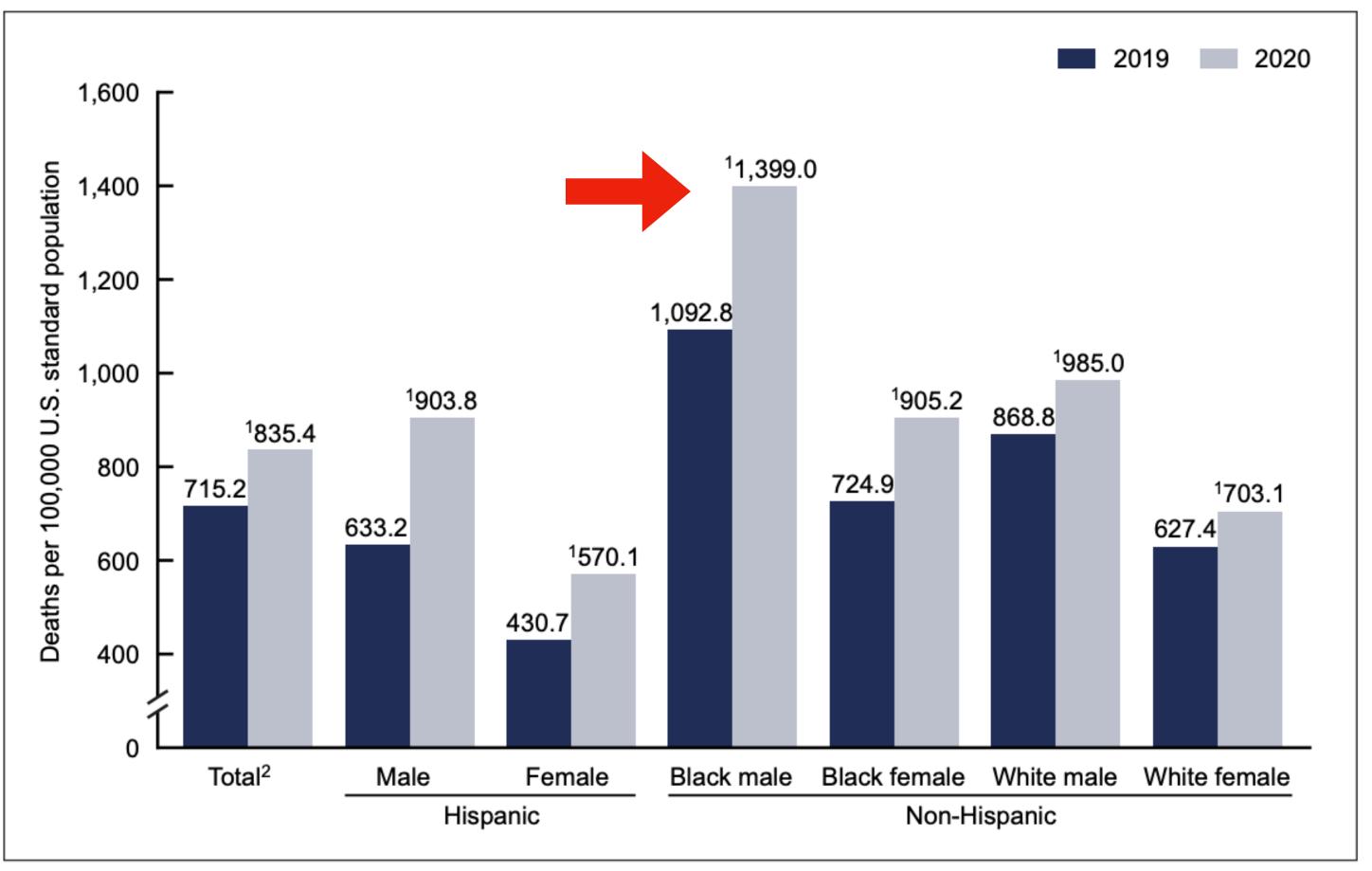
Images source: Envato Elements

## For healthcare providers, building rapport and trust is absolutely necessary for better patient outcomes

### Black Men's Health Statistics

- Highest mortality rate for any major demographic group
- Die nearly 5 years earlier than white men and live 7 years less than women of all races (Gilbert et al.2016)

Figure 2. Age-adjusted death rates, by sex and race and ethnicity: United States, 2019 and 2020



<sup>&</sup>lt;sup>1</sup>Statistically significant increase in age-adjusted death rate from 2019 to 2020 (p < 0.05).

SOURCE: National Center for Health Statistics, National Vital Statistics System, Mortality.

<sup>&</sup>lt;sup>2</sup>Includes races and origins not shown separately.

NOTES: Race groups are single race. Data table for Figure 2 includes the number of deaths. Access data table for Figure 2 at: https://www.cdc.gov/nchs/data/databriefs/db427-tables.pdf#2.

### Black Men's Health Statistics

- Are more likely to have undiagnosed or poorly managed conditions
- Suffer from higher rates of heart disease, diabetes, prostate cancer and obesity
- Homicide is one of the leading causes of death

Non-Hispanic Black<sup>1</sup>, Male, All ages<sup>2</sup>

Rank	Disease	Percent
1)	Heart Disease	24.1%
2)	Cancer	19.7%
3)	Alzheimer's Disease	7.9%
4)	Stroke	5.0%
5)	Homicide	4.5%
6)	Diabetes	4.4%
7)	Chronic Lower Respiratory Disease	3.3%
8)	Kidney Disease	2.7%
9) <sup>3</sup>	Septicemia	1.7%
10) <sup>3</sup>	Hypertension	1.7%

Centers for Disease Control and Prevention. Leading Causes of Death-Males-Non-Hispanic Black-United States, 2018 .www.cdc.gov/minorityhealth/lcod/men/2018/nonhispanic-black/index.htm

## Why are these statistics so bad?

## Contributing Factors

- High unemployment rates
- Lack of education
- Environmental
- Lack of access to healthcare
- Racial discrimination

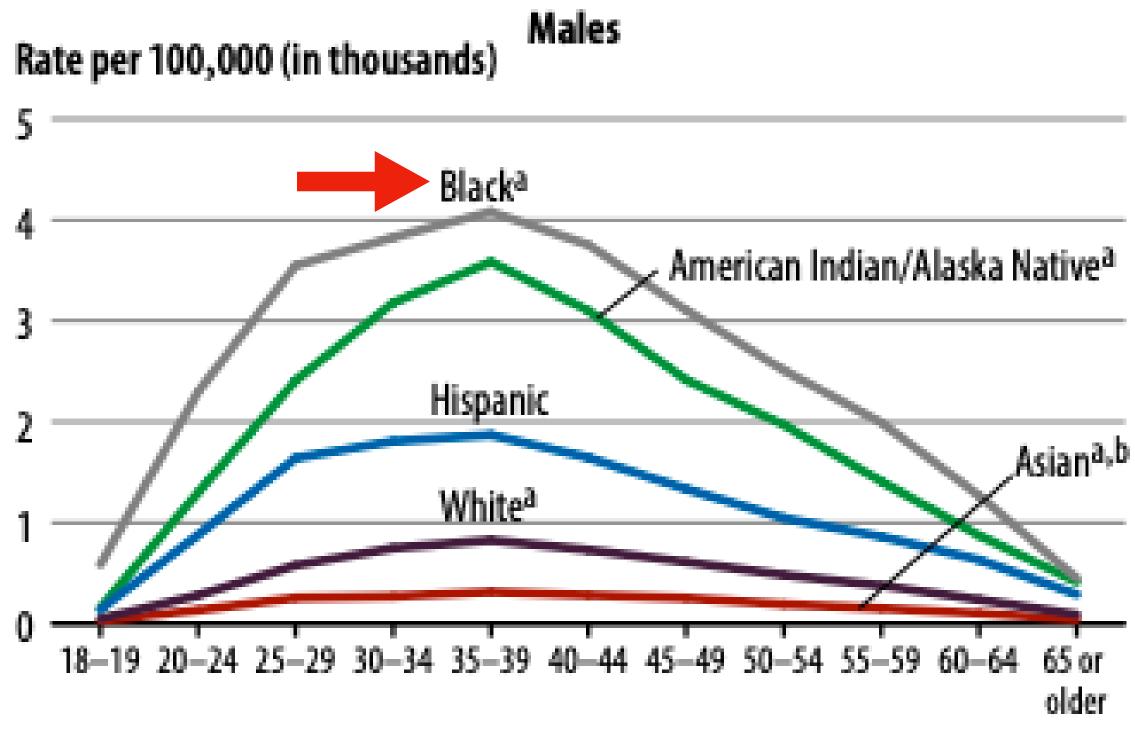


Image Source: Envato Elements

## Contributing Factors

- High incarceration rates
- Black men = 7% of the US population and represent nearly 40% of all prisoners
- Felony Record= employment barrier

Imprisonment rates of U.S. residents, based on sentenced prisoners under the jurisdictions of state and federal correctional authorities, by demographic characteristics, December 31, 2020



Source: Bureau of Justice Statistics, Federal Justice Statistics Program, 2020 (preliminary), National Corrections Reporting Program, 2019, National Prisoner Statistics, 2020, and Survey of Prison Inmates, 2016; and U.S. Census Bureau, postcensal resident population estimates for January 1 of the following calendar year.

### Institutional Barriers

- Historic medical mistreatment
- Race based clinical practices and ideaology (Reddick.2021)
- Leads to lack of rapport with healthcare providers (Kennedy. 2007)



Ref: National Archives: Participants of the Tuskeegee Syphilis Study, ca.1940-72 (NAID 956091)

### Patient/Provider Barriers

- Lack of trust
- Being judged
- Not being taken seriously



# Black men are 50% less likely to have seen a healthcare provider within the past year, despite having health insurance

### What can PAs do?

- Be aware of the social determinants of health unique to Black men
- Challenge personal bias and beliefs about race
- Try to understand the values that are important to Black men i.e:
- Spirituality, ethnic identity, respectability, reputation (Griffith et al. 2021)



Image source: Envato Elements

- 1. Ask engaging question
- 2. Actively listen
- 3. Take time to explain



### 1. Ask engaging question

- "What values are most important to you?"
- -"What are some of your personal goals?"
- -"How does your health relate to your values and goals?"



Image source: Envato Elements

### 2. Actively listen

- -Good eye contact
- -Open posture
- -Avoid distractions



### 3. Take time to explain

- -Slow down!
- -Avoid complex jargon
- -Confirm patient's understanding



## Summary

- Black men face unique health challenges
- Social determinants of health are major contributing factors
- Building rapport and trust can lead to better patient/provider relationships and better health outcomes
- PAs can build rapport and trust by:
- 1. Asking engaging questions
- 2. Actively listening
- 3. Taking the time to explain



## Thank You!

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